



# VEHICLES FOR CHANGE (VFC)

A Program administered by Northern Virginia Family Service  
Serving Alexandria, Arlington, Fairfax County, Prince William County, Manassas,  
Manassas Park, and Loudoun County  
Ph. 703-219-2170, fax 703-385-5176, [www.nvfs.org](http://www.nvfs.org)

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## ELIGIBILITY GUIDELINES:

Thank you for your interest in applying for a car from Vehicles for Change (NVFS). **Our mission is to repair donated cars and provide them to low-income families so they may maintain employment.**

The Vehicles for Change (VFC) program receives donations of used cars from the community and prepares them to be "road ready" for distribution to eligible recipients. In exchange, the recipient of a car is responsible for paying a nominal fee (\$600-\$700) for the car repayable through a car loan we offer to approved clients. That fee is used to replenish the car fund for future recipients. All recipients are required to have an AAA Premier membership. VFC will include the purchase of the membership with your car loan. The VFC discounted cost of the AAA premier membership is \$100.

Cars are distributed as they are received. It is our intention to provide them to families who are in desperate need of transportation. Consequently, you will not get the opportunity to select your car. You are under no obligation to accept the car offered to you but you will not be able to select another vehicle through the VFC program. To apply for a car from the VFC program, an applicant must meet ALL of the following criteria:

- **Must have received TANF within the last 2 years**
- **Must be employed a minimum of 30 hours per week**
- **Have at least one (1) child age 18 or under**
- **Must have a valid Virginia driver's license**
- **Have savings of \$150 - \$200 to cover the initial cost of insurance, taxes, tags and title**
- **Show proof that there are no existing DUI or DWI by obtaining a VA DMV driving record for all adult drivers in the household**
- **All bankruptcies must be discharged by the court**

In addition, the program operates under the general guidelines that the recipient:

- **Is willing and able to take a short-term bank loan to cover costs associated with the car.**
- **Have enough disposable income to maintain a monthly car payment**
- **Will attend Car Orientation program prior to receiving car**
- **Is insurable and can budget the ongoing expense of car insurance as required by VA law.**
- **Does not own any other car nor have one available to you.**
- **Be drug free and without a criminal background.**
- **Will access the program only once.**

**PLEASE NOTE:** Distribution of cars to eligible applicants depends on the availability of cars. The process from submission of your application to receipt of a car may take from one to several months. Applicants/referring agencies will be advised as to the status of application as they move through the selection process. Completion of this application does not guarantee that you will receive a car.

# VEHICLES FOR CHANGE

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**APPLICATION FOR A CAR**

For Office Use Only

Loan #

Date Recvd

Name of Applicant \_\_\_\_\_

Address \_\_\_\_\_

Street

City

State

Zip

Home Phone \_\_\_\_\_ Work Phone \_\_\_\_\_

S.S. #: \_\_\_\_\_ Drivers License #: \_\_\_\_\_

Email Address: \_\_\_\_\_

Are you licensed to drive? \_\_\_\_\_ Yes \_\_\_\_\_ No (submit copy of DL)

Can you drive a stick shift? **If yes you may get a car quicker.** \_\_\_\_\_ Yes \_\_\_\_\_ No

Are there others in your household who are licensed to drive? \_\_\_\_\_ Yes \_\_\_\_\_ No

If yes, who are they? \_\_\_\_\_

## HOUSEHOLD MEMBERS

(including applicant and/or your children who do not reside with you)

Household Member's Name      Relationship to Applicant      SS#      Date of Birth

**Self**

(use separate page if necessary). NOTE: ALL CHILDREN UNDER THE AGE OF EIGHT MUST BE IN A CAR SEAT.

Are any of your children in day care? \_\_\_\_\_ Yes \_\_\_\_\_ No      How many? \_\_\_\_\_ Hours: \_\_\_\_\_

Do you have children who do not live with you? \_\_\_\_\_ Yes \_\_\_\_\_ No      How many? \_\_\_\_\_ Ages? \_\_\_\_\_

Does anyone listed above own a car, van or truck? \_\_\_\_\_ Yes \_\_\_\_\_ No

If Yes, name of person \_\_\_\_\_

Do you have access to this vehicle? \_\_\_\_\_ Yes \_\_\_\_\_ No

How are you getting to work now? \_\_\_\_\_

**EMPLOYMENT**

Are you currently employed?  Yes  No Number of hours per week? \_\_\_\_\_ Hourly Rate? \_\_\_\_\_

Hours: Begin \_\_\_\_\_(am/pm) End: \_\_\_\_\_(am/pm) Shift:  1<sup>st</sup>  2<sup>nd</sup>  3<sup>rd</sup>

Current Employer: \_\_\_\_\_

Address: \_\_\_\_\_

Contact person: \_\_\_\_\_ Phone: \_\_\_\_\_

How long have you been employed there? \_\_\_\_\_ Position? \_\_\_\_\_

List your last three employers, your position with that employer, and the dates of that employment:

1) \_\_\_\_\_  
\_\_\_\_\_

2) \_\_\_\_\_  
\_\_\_\_\_

3) \_\_\_\_\_  
\_\_\_\_\_

If you are not currently employed, do you have a verifiable job offer?  yes  no

If Yes, please list the following:

Employer: \_\_\_\_\_

Address: \_\_\_\_\_

Contact person: \_\_\_\_\_ Position: \_\_\_\_\_

How are you getting to work now?

How would a car allow you to become or remain self-sufficient and improve your life? (use separate page if necessary)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**HOUSEHOLD INCOME AND EXPENSES**

Gross monthly income (Paycheck amount before taxes) \_\_\_\_\_

Please list monthly household income from all sources:

Source of income		Name of person receiving income
Pay Check (after taxes)	\$ _____	_____
Alimony	\$ _____	_____
Child Support	\$ _____	_____
TANF Assistance	\$ _____	_____
SSI/SSDI	\$ _____	_____
VA Benefits	\$ _____	_____
Unemployment	\$ _____	_____
Other Sources of Income	\$ _____	_____
 Total Monthly Income	 \$ _____	 _____

List your monthly expenses:

EXPENSES:	Monthly Payments	Balance Owing
Rent/Mortgage	\$	\$
Property taxes (if not included in mortgage)	\$	\$
Utilities: Gas and Electric (monthly average)	\$	\$
Water and Sewer	\$	\$
Phone (local and long distance)	\$	\$
Cable TV/Satellite TV	\$	\$
Garbage	\$	\$
Food	\$	\$
Clothing (monthly average)	\$	\$
Personal needs (household, laundry, soaps, haircut)	\$	\$
Misc. (newspaper, magazines, cigarettes)	\$	\$
Transportation: Gas	\$	\$
Car maintenance (mthly est)	\$	\$
Bus/Taxi	\$	\$
Tags, Registration, inspection, Prop tax	\$	\$
Child Care/tuition/supplies, etc.	\$	\$
Insurance: House/Rental	\$	\$
Health	\$	\$
Car	\$	\$
Church/charities	\$	\$
Cellphone/pager	\$	\$
Other (specify)	\$	\$
<b>DEBTS:</b>		
Loans: Car Payment (s)	\$	\$
Appliance/Furniture loans	\$	\$
Student Loans	\$	\$
Other	\$	\$
Credit Card(s)	\$	\$
Store Card(s)	\$	\$
Medical bills/prescriptions/co-pays/dental/optical	\$	\$
<b>TOTAL PAYMENTS</b>	<b>\$</b>	

Do you receive subsidized housing No Yes (the amount subsidized is \$ \_\_\_\_)

Do you receive subsidized child care No Yes (the amount subsidized is \$ \_\_\_\_ )

Do you receive TANF benefits, No Yes (the amount is \$ \_\_\_\_ )

Have you received TANF in the last 2 years No Yes (Date of last check\_\_\_\_)

Medical assistance No Yes

Food Stamps No Yes (the amount received is \$\_\_\_\_\_)

From what agency \_\_\_\_\_

Money in Checking or Savings Account \$\_\_\_\_\_

Note: You will need at least \$150 - \$200 in savings to obtain a car for your first insurance payment and your taxes, tags and title fees at VA DMV.

Please provide the following information, which will be used by authorized personnel for statistical purposes only. **This data will not impact the selection the selection process. Vehicles for Change does not discriminate based on race, color, sex, religion, familial status, disability or national origin.**

**Race (please check one only)**

- White, non-Hispanic
- Black, non-Hispanic
- Asian/Pacific Islander
- American Indian/Alaskan Native
- Hispanic
- Other \_\_\_\_\_

**Primary Lang:**

- English
- Spanish
- Vietnamese
- Korean
- Farsi
- Other

**Household Status:**

- Single unmarried with child (ren)
- Married with child (ren)
- Divorced/Separated with child (ren)

**Income:**

- under \$20,000
- \$20,000 - \$35,000
- \$35,000 - \$50,000
- over \$50,000

**Submit With Your Application**

**(You must return all documentation with your application in order for it to be processed)**

- **Copy of Social Security Card**
- **Copies of valid Virginia drivers' license for all persons in your household**
- **Verification of employment**
- **Proof of income (most recent pay stubs = 1 month)**
- **Proof of any other income, i.e. SSI letters, alimony or child support payments, etc**
- **Copy of recent bank statement**
- **Three year driving record (to be reviewed for insurability) for everyone who is licensed to drive in your household (obtain at DMV)**
- **Referral Form from DFS/DSS/DHS worker**

**Read Carefully and Sign Below**

*I have read the eligibility guidelines as outlined on page one of this application and I meet each of the requirements necessary to qualify for a car from the Vehicles for Change program.*

*The information provided by me in this application is true and complete to the best of my knowledge. I understand that misrepresentation or omission of facts called for is cause for the rejection of this application. Further I understand and agree that evaluation of this application does not guarantee a car from Vehicles for Change or Northern Virginia Family Service.*

Signature of Applicant(s)\_\_\_\_\_

Date\_\_\_\_\_

**RETURN THIS APPLICATION AND ALL ATTACHMENTS TO:**

**VEHICLES FOR CHANGE  
Northern Virginia Family Service  
10455 White Granite Dr.  
Suite 100  
Oakton, VA 22124**

**Or Fax to :703-385-5176  
Attn: Vehicles For Change**

## REFERRING AGENCY

(To be completed by worker of DFS/DSS/DHS)

Name of Referring Agent: \_\_\_\_\_ Phone: \_\_\_\_\_

E-Mail of referring agent: \_\_\_\_\_ FAX: \_\_\_\_\_

Name of Client: \_\_\_\_\_

Address of client: \_\_\_\_\_

- Client is receiving TANF Assistance in the amount of \$\_\_\_\_\_monthly
  1. Date of most recent TANF check (client must have received TANF at some point in the last 2 years to qualify) \_\_\_\_\_
  2. For view participants, how much longer is client eligible for benefits? \_\_\_\_\_
  3. Date benefits started \_\_\_\_\_ If applicable, when will TANF Benefits End? \_\_\_\_\_
  4. Food Stamps \$\_\_\_\_\_ Other Assistance \_\_\_\_\_
  
- Client is receiving TANF Transitional Benefits that include (check all that apply):
  - Food stamps \$\_\_\_\_\_  Medicaid \_\_\_\_\_
  - Utility assistance \$\_\_\_\_\_  childcare \$ \_\_\_\_\_
  - Other  Date of final TANF check \_\_\_\_\_
  - \$50 Transitional Payment  
(client must have received TANF at some point in the last 2 years to qualify)

Client's TANF Case # \_\_\_\_\_

Did this client receive:  TANF View Benefits  TANF Transitional Benefits  
 TANF Diversionary Benefits  TANF but View Exempt

Why would the applicant be a good candidate for a car from Vehicles for Change? Please explain.

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Explain any extenuating circumstances:

Signature of Referring Agency Representative: \_\_\_\_\_

If you have any questions, please contact Michelle Reeves at 703-219-2170

\*\*\*Please attach to application or fax separately to 703-385-5176, Attn: Vehicles for Change\*\*\*

# VEHICLES FOR CHANGE

A program administered by Northern Virginia Family Service

## APPEALS PROCESS

Please read, sign, and return a copy.

Upon being denied funds through the Vehicles for Change program, you have the option to appeal this decision. You may appeal the decision by writing a letter within 10 days of the denial to Director of Supportive Family Services, Northern Virginia Family Service, 10455 White Granite Drive, Oakton, VA 22124. The Director will affirm or deny your appeal within 10 business days of receipt. In order to reverse the denial you must:

1. Submit corrected, new, or additional information not obtained during the intake process.

And/or

2. Explain extenuating circumstances you believe should be considered.

If your request is again denied by the Director of Supportive Family Services, you may register a **FINAL** appeal within 10 business days by writing to Mrs. Janis Chamblin, Loudoun Department of Family Services, 102 Heritage Way NE, Ste 103, Leesburg, VA 20176.

Your grounds for appeal are the same as above. Your request will either be affirmed or denied in writing within 10 business days.

My signature below indicates that the appeal process has been reviewed with me and I understand that if my application is denied I have the right to appeal by following the above procedures.

\_\_\_\_\_  
Applicant Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Co-Applicant

\_\_\_\_\_  
Date

Please return a copy of this form to Vehicles for Change, fax 703-385-5176



# NORTHERN VIRGINIA FAMILY SERVICE CLIENT RIGHTS, RESPONSIBILITIES AND PROCEDURES

Please read, sign, and return a copy.

### All Clients have the Right:

1. To be treated fairly and without discrimination.
2. To be treated in a professional, respectful and non-coercive manner.
3. To confidentiality and privacy, unless NVFS staff are required by law under the following circumstance to share confidential information; a) you are in imminent danger of harming yourself or others; b) suspicion of child or elder abuse or neglect; c) court order.
4. To make informed choices and decide for themselves the services they want.
5. To be a part of decisions about the services provided.
6. To review their own record of service provision, have a copy sent to qualified professionals (at their own expense), and to insert a statement in their record.

### When a Client is Enrolled in a Program or Service, he or she may expect to receive:

1. Information about the rules, expectations, and requirements to participate in the specific program or service.
2. Notification of what behaviors or factors that may result in the withdrawal of services or termination from the program.
3. Information about the days and times when services and staff are available.
4. Information about how to make a complaint or to appeal a service decision, and to expect no retaliatory actions in response to their complaint.

### All Clients have the Responsibility:

1. Let the staff know if they don't understand their rights and responsibilities, or any program requirements.
2. To notify staff if they are unable to keep an appointment or scheduled meeting.
3. To actively participate in the services offered.
4. To let staff know if they are dissatisfied with the service(s) and give staff a chance to correct the problem(s).
5. To let staff know if they need alternate forms of communication, including the use of translators, sign-language signers, TTD machines, and other communication tools.

### CLIENT GRIEVANCE PROCESS

To access the grievance procedure when you, the client, feel that your rights have been violated:

1. First, discuss your concerns with your assigned direct service worker or case manager. If you do not feel that you can discuss your concerns with them, contact the direct supervisor.
2. If you feel the supervisor has not addressed your concerns, contact the Program Management Team (program manager and/or Program VP). At that time a case review will be conducted to review your concern and assure that all agency and legal guidelines have been followed.
3. If you are not satisfied with the Management Team response, you may file a written grievance with the Senior Vice President of Programs. This written notification should include your complaint and all steps that have been taken to resolve this concern.
4. The Senior VP of Programs will review the case and respond in writing to you within ten (10) business days of receipt of the grievance.
5. If you are not satisfied you may request in writing that the President/ CEO review the grievance. The President CEO will respond in writing to you within ten (10) business days. This decision is final.

**I have reviewed and received a copy of these rights, responsibilities, and procedures.**

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature

*Northern Virginia Family Service, 10455 White Granite Drive, Suite 100, Oakton, VA 22124*

**CONSENT TO EXCHANGE INFORMATION**

I understand that different agencies provide different service and benefits. Each agency must have specific information in order to provide services and benefits. By signing this form, I am allowing agencies to exchange certain information so it will be easier for them to work together effectively to provide or coordinate these services or benefits.

I, \_\_\_\_\_, am signing this form for  
(FULL PRINTED NAME OF CONSENTING PERSON OR PERSONS)

\_\_\_\_\_  
(FULL PRINTED NAME OF CLIENT)

\_\_\_\_\_  
(CLIENT'S ADDRESS)

\_\_\_\_\_  
(CLIENT'S DOB)

\_\_\_\_\_  
(CLIENT'S SSN – OPTIONAL)

My relationship to the client is:  Self  Parent  Power of Attorney  Guardian  Other Legally Authorized Representative

I want the following confidential information about the client (except drug or alcohol abuse diagnoses or treatment information) to be exchanged:

Yes	No	Yes	No	Yes	No
X	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	X	<input type="checkbox"/>
X	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
X	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	X	<input type="checkbox"/>

**With NORTHERN VIRGINIA FAMILY SERVICE; VEHICLES FOR CHANGE PROGRAM**

And the following other agencies to be able to exchange this information:

Please mark the agencies that you have received services from if you agree to this exchange of information.

Yes	No	Yes	No	Yes	No
X	<input type="checkbox"/>	X	<input type="checkbox"/>	X	<input type="checkbox"/>
X	<input type="checkbox"/>	X	<input type="checkbox"/>	X	<input type="checkbox"/>
X	<input type="checkbox"/>	X	<input type="checkbox"/>	X	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	X	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	X	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>				

Are more agencies listed on the back? Yes  No

- I want this information to be exchanged ONLY for the following purpose(s):

X Service Coordination and Treatment Planning      X Eligibility Determination      X Self-Sufficiency Planning

Other (write in): \_\_\_\_\_

- I want information to be shared: (check all that apply)
  - Written information       In meetings or by phone       Computerized Data
- I want to share additional information received after this consent is signed:  Yes     No
- This consent is good until: 12 months from date below
- I can withdraw this consent at any time by telling NVFS. This will stop the listed agencies from sharing information after they know my consent has been withdrawn.
- I have the right to know what information about me has been shared, and why, when, with whom it was shared. If I ask, each agency will show me this information.
- I want all the agencies to accept a copy of this form as a valid consent to share information.
- If I do not sign this form, information will not be shared and I will have to contact each agency individually to give them information about me that they need.

Signature (s): \_\_\_\_\_ Date: \_\_\_\_\_  
(CONSENTING PERSON OR PERSONS)

Person Explaining Form: \_\_\_\_\_  
Name Title Phone Number

Witness (if required): \_\_\_\_\_  
Signature Address Phone Number



**VEHICLES FOR CHANGE**  
 Northern Virginia Family Service  
 10455 White Granite Dr.  
 Oakton, VA 22124

## Request for Verification of Housing

This is a request for information on your tenant. This is not a rent guarantee, nor do we take any responsibility for damage or upkeep.

Tenant's Name: \_\_\_\_\_

Address : \_\_\_\_\_

My signature authorizes the release and verification of all information requested on this form.

Tenant's Signature \_\_\_\_\_

Date \_\_\_\_\_

### TO BE COMPLETED BY LANDLORD

*If you have any questions regarding this request, please call 703-219-2170*

Dwelling type (check one)       house                       apartment                       room w/kitchen privileges  
     duplex                               room only                               other(please specify)

Whose name is on the lease or rental agreement?  
 \_\_\_\_\_

Date tenant moved in \_\_\_\_\_ Amount of damage deposit \$ \_\_\_\_\_

Monthly rent payment \_\_\_\_\_ Date last paid \_\_\_\_\_

Period covered by last rent (dates): From: \_\_\_\_\_ To: \_\_\_\_\_

Is rent in arrears?     No     Yes (if yes, what exact amount is needed to clear the debt \$ \_\_\_\_\_ )

Is any portion of the rent paid by:    HRA \$ \_\_\_\_\_                      HUD \$ \_\_\_\_\_

To whom is rent payable? \_\_\_\_\_

Which of the following are covered by rent payment?    electricity                      gas                      heating fuel  
    water/sewer                      cooking fuel                      trash removal

Washing machine                      coin operated                      free                      none

Dryer                      coin operated                      free                      none

Type of heat:                      natural gas                      oil/propane                      wood                      coal                      electricity

Owner/caretaker: Name : \_\_\_\_\_ Phone Number : \_\_\_\_\_

Address : \_\_\_\_\_

Is tenant related to owner/caretaker?    No                      Yes (if yes, how \_\_\_\_\_ )

I hereby certify that the information entered above is true and correct.

Completed By: \_\_\_\_\_

Print Name

Title

Phone Number

Signature

Date