



## **How to Protect Yourself from Scams**

\*Independently verify the identity of anyone that contacts you regarding COVID-19.

\***Check** the websites and email addresses offering information, products, or services related to COVID-19. Be aware that scammers often employ addresses that differ only slightly from those belonging to the entities they are impersonating; they might use "cdc.com" or "cdc.org" instead of "cdc.gov."

\*Be wary of unsolicited emails offering supplies, or treatment for COVID-19 or requesting your personal information for medical purposes. Legitimate health authorities will not contact the general public this way.

\***Do not click** on links or open email attachments from unknown or unverified sources. Doing so could download a virus onto your computer or device.

\*Make sure the anti-malware and anti-virus software on your computer is operating and up to date.

\*Ignore offers for a COVID-19 vaccine, cure, or treatment. Remember, if there is a medical breakthrough, you won't hear about it for the first time through an email or solicitor.\*Check online reviews of any company offering COVID-19 products or supplies. Avoid companies whose customers have complained about not receiving items.

\***Research** charities or crowdfunding sites soliciting donations related to COVID-19 before giving. An organization may not be legitimate even if it uses words like "CDC" or "government" in its name or uses reputable looking seals or logos.

## For further assistance, contact Legal Services of Northern Virginia

ONLINE Our <u>online application</u>

**BY PHONE** We primarily accept requests for assistance by phone (703-778-6800) from 9:30 a.m. to 12:30 p.m., and from 1:30 pm. to 3:30 p.m. Monday – Thursday. Telephone intake is not available on Friday

**IN PERSON** At this time we are currently not accepting in-person applications.

For online resources on donating wisely, visit the Federal Trade Commission (FTC) website. <u>https://www.consumer.ftc.gov/features/scam-alerts.</u> Be wary of *anyone* requesting payments or donations in cash, by wire transfer, gift card, or mail. *Don't* send money through any of these channels.

Don't forget to review LSNV's Flyer,"Types of Scams"